



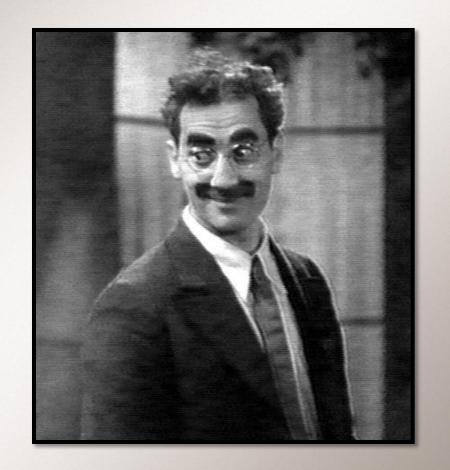
Headquarters Tour Especially for:







"I thought my razor was dull until I heard this speech."



Groucho Marx



ARRL Headquarters



225 Main Street Newington, Connecticut



ARRL Headquarters



ARRL Headquarters





Division Leadership



Northwest Division:

Division Director: Jim Pace, K7CEX

Vice Director: Bonnie Altus, AB7ZQ



Chief Executive Officer



Dave Sumner, K1ZZ - CEO

- Regulatory,
- Spectrum Management,
- Advocacy,
- Government and Public Relations



Chief Operating Officer • Publisher QST



Me - Harold Kramer, WJ1B - COO

Responsible for:

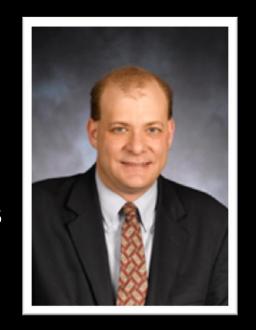
- ARRL Lab
- Advertising
- Education Services
- Radiosport
- Publications
- Sales, Marketing and Membership
- VEC

ARRL Washington DC Office

Represents Amateur Radio with

Federal and International Regulatory

Agencies and Professional Associations



Brennan Price, N4QX Chief Technology Officer



Regulatory Information



Dan Henderson, N1ND

Member and FCC Liaison
Antenna Issues
FCC Rule Book
Volunteer Counsel and Engineers



Media and Public Relations Manager



Sean Kutzko, KX9X

ARRL

The ARRL Lab



- Product Review
- Technical Information Services
- RFI Issues
- Industry Regulatory Support



ARRL Lab Staff



Ed Hare, W1RFI Lab Manager



Zack Lau, W1VT
Technical Support
Engineer



Lab Staff



Mike Gruber, W1MG
Senior RFI Engineer
RFI and Conducted
Emissions



Bob Allison, WB1GCM Senior Test Engineer QST Product Review

Exhibit



ARRL Education Services Dept.



Debra Johnson, K1DMJ Education Services Manager

- ARRL Instructor Support
- Teachers Institutes
- Education and Technology Program
- ARISS
- Radio Waves Newsletter

If you need help or resources teaching a licensing course.



FSR Department - Awards Branch

- Operating Awards
- Contests
- Field Organization
- OO Program
- Hamfest Support
- QSL Bureau



Dave Patton, NN1N FSR Manager





In 2014:

- 1.1 million credits processed
- 13,500 applications received
- The number of DXCC applications have gone up every year for the past ten years!



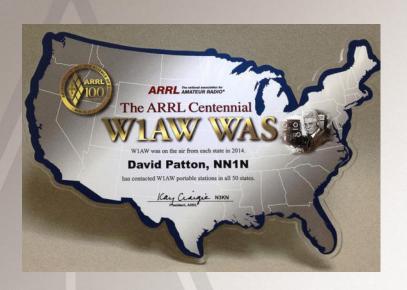
FSR Department - Awards Branch

Award questions on:

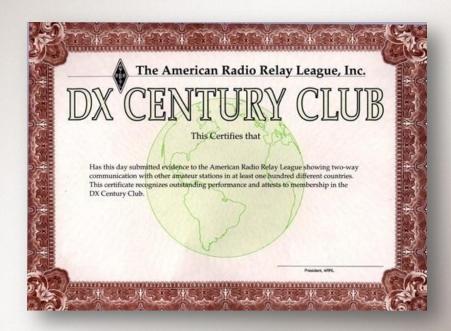
- Rules
- Award Applications
- Award Status

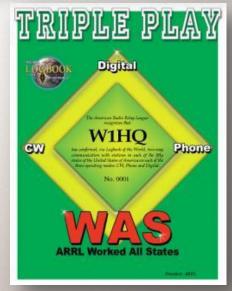


ARRL Awards











Worked All States Certificate





72,000 Users • 677 Million QSO Records





Dan Wall, W1ZFG Logbook Support

Contest Branch

Operating Events and Contests

- 15 contests per year
- 24 operating events per year



Contest Branch Manager Matt Wilhelm, W1MSW



Field Day

2015 ARRL FIELD DAY

ERADIO))



ARRL Affiliated Clubs





Club Support



2,300 ARRL Affiliated Clubs
Norm Fusaro, W3IZ , Club Support



The ARRL Outgoing QSL Service



Rose-Anne Lawrence KB1DMW

Processed about 800,000 QSL cards in 2014



The ARRL Outgoing QSL Service



About 2 Tons of Cards Shipped in 2014!



FSR Department • Field Support



Mike Corey, KI1U

Emergency Preparedness

Manager



Steve Ewald, WV1X
Field Support Staff
Supervisor



Amateur Radio Emergency Service - ARES

- Field Organization
- 9,000 + Volunteer Leaders
- SM, SEC, DEC, EC
- Support, Training, Organization
- Free Monthly ARES E-Newsletter









Partners

The American Red Cross

The Salvation Army

FEMA

NPSTC

MARS

REACT

Skywarn

And many others

















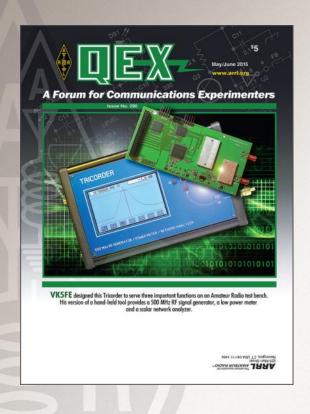
ARRL Publications

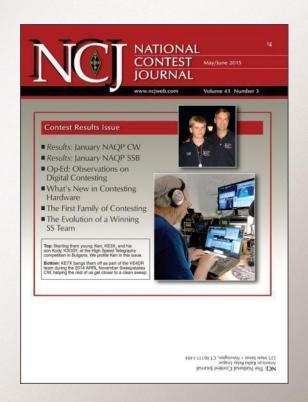


Print and Digital Editions



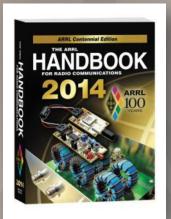
QEX • NCJ



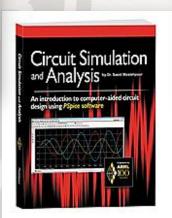


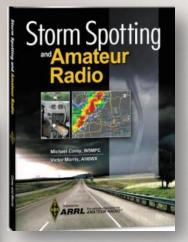


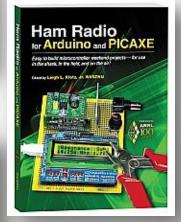
150 Books

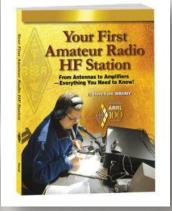


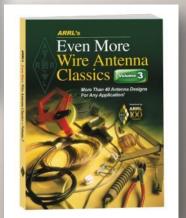


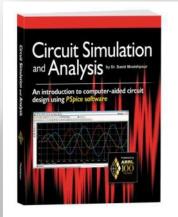


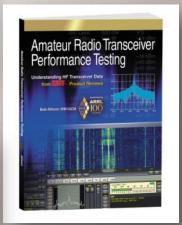




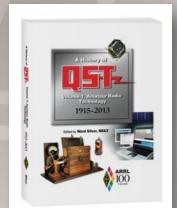




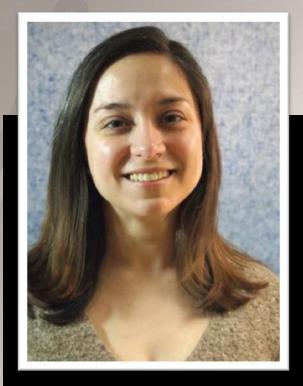




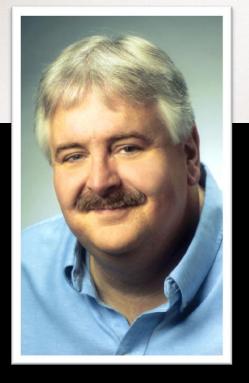




ARRL Publications



Becky Schoenfeld, W1BXY Managing Editor, *QST*



Steve Ford, WB8IMY
Manager ARRL Publications



Electronic Newsletters

ARRL Letter

ARES E-Letter

ARRL Contest Update

Radio Waves

Instructor's Newsletter

Legislative Update

Contact – Public Relations

VEC News



ARRL Business Services

- Advertising Sales for:
 - QST NCJ QEX
 - ARRL Publications
 - E-Newsletters
- Wholesale Book Dealers

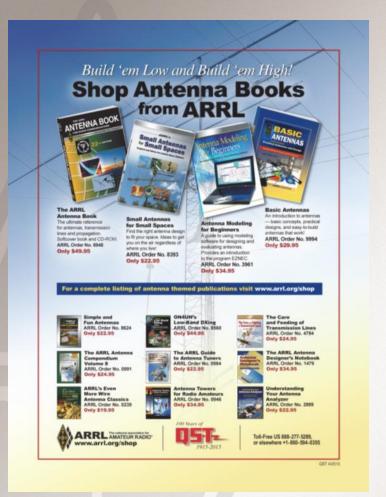


Debra Jahnke, K1DAJ

Department Head



Advertising









Marketing and Membership



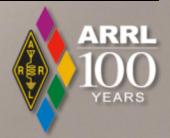
Diane Petrilli, KB1RNF Membership Manager



Bob Inderbitzen, NQ1R Department Manager



Yvette Vinci, KC1AIM Circulation Manager



Marketing and Membership

Excellence in serving members and customers is our #1 Priority!



Marketing and Membership

Questions about:

- Membership
- Circulation (QST NCJ QEX)
- Publications and Product Sales
- Order Fulfillment
- Customer Service





Maria Somma, AB1FM VEC Manager

Perry Green, WY10 Assistant Manager





ARRL VEC administers 76% of all Amateur Radio exams

37,500 Volunteer Examiners

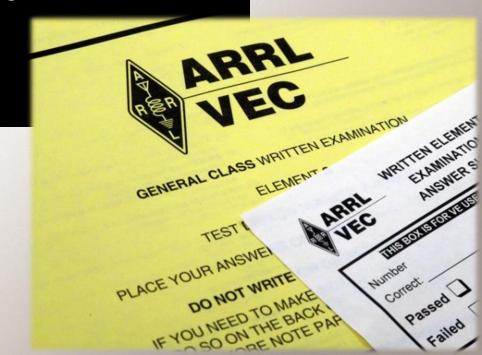
Over 51,000 exam elements administered in 2014

7,200 sessions in 2014



Questions:

- Where do I go to take the test?
- When will my license be issued?
- How do I renew my license?
- How do I get a vanity call sign?





Hello Harold | Log Out

Your Favorite ▼ Edit vour Profile Connecticut Section News Website Search

Keyword

▼ GO

Call Sign / Name Search

Search Licensees GO

Category

0 items

Licensing, Education & Regulatory Public News & Home On The Air Training Service Get Involved ARRL Store About ARRL Features Membership & Advocacy Technology

On The Air: ARRL Field Day (Jun 27-28) . Centennial QSO Party Awards Available Now

Photos: ARRL EXPO at Dayton Hamvention® (held May 15-17)

What's Popular: Clubs • Exams • License Classes • Hamfests • QST • QEX • NCJ • LoTW · DXCC · Contest Calendar · Forums · HR-1301 · News · Online Library · W1AW · Youth

Join / Renew · Donate · Shop · Advertise · Site Index



New to Amateur Radio?

What is Ham Radio · Get Your License · This Month in QST · Media/PR

Latest News

LightSail CubeSat Stops Transmitting (05/29/2015)



The K7RA Solar Update (05/29/2015)



Hams Invited to Test APRS on Duchifat-1 Cube Sat (05/28/2015)







Donate Now









Your Feeds

Your Local Events

Exam Session - Goshen CT 06756 | May 30th

Exam Session - Armonk NY 10504-9999 | May 30th 2015

24th Annual Hamfest | May 30th 2015

Latest Contesting Events

2015 ARRL International DX Contest (Phone) | Mar 07th 2015

2015 ARRL International DX Contest (CW) | Feb 21st 2015

2015 School Club Roundup - February | Feb 09th



Radio Call Saves SOTA Climber Following Fall (05/28/2015)



W1AW

W1AW
The Hiram Percy
Maxim Memorial
Station



W100AW made about 70,000 QSOs in 2014



W1AW Operating Studios



Open for Visitors and Guests

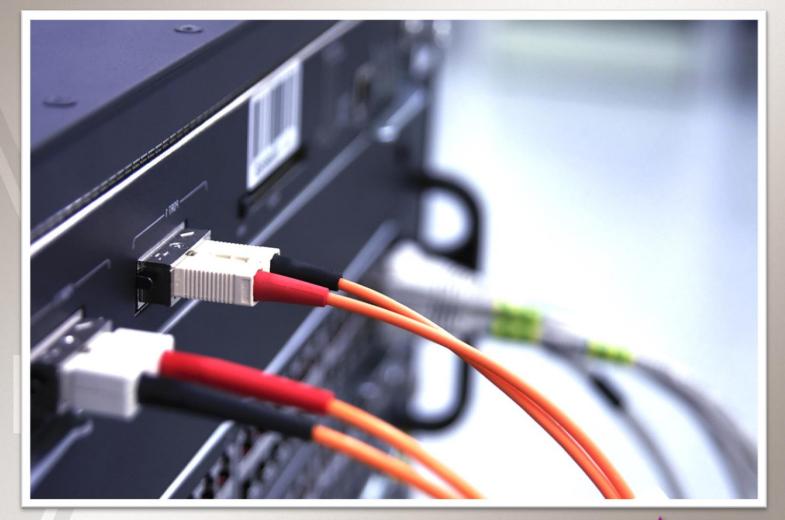


W1AW Broadcast Equipment





ARRL Information Technology Team





Additional ARRL Staff

- ARRL Mail Room
 - ARRL Warehouse
 - Building Management
 - CFO Staff / Accounting / HR
- Writers, Editors & Columnists



All of us at the ARRL are here to serve you, our members.

Our mission is to advance the art, science and enjoyment of Amateur Radio.



On behalf of all of us at ARRL, we thank you for your support.





Thank You

Harold Kramer, WJ1B WJ1B@arrl.org



